



## **Michael Condon Forms Auto Physical Damage Consulting Firm**

CHICAGO – June 25, 2007. Michael Condon, a 33 year industry veteran, has established Condon Consulting LLC, a consulting firm focused on Auto Physical Damage and servicing the collision repair inter-industry.

Condon founded his firm following a highly successful career with Allstate Insurance Company, the second largest P&C insurer in the United States. Condon played a key role in the development of Allstate's strategic, tactical and operational APD initiatives during his 20+ years in their Home Office Claims organization. In addition, Condon has been an active participant in numerous industry organizations, including CIC, CIECA, NACE and various advisory councils.

Known for his thoughtful and balanced approach to inter-industry issues, Condon enjoys an unusual combination of business, technology and supplier relations expertise – and how the three are likely to shape the industry over the coming years.

Services offered to insurers, repairers and suppliers by Condon Consulting LLC include:

- Strategic Planning & Thought Leadership
- APD Business Architecture & Technology Assessments
- Management Information – Design & Implementation
- Executive / Key Manager Mentoring
- Customer Relationship Management
- Process Development & Implementation
- Process Compliance Assessments
- DRP Programs – Theory, Design, Structure & Performance Assessments
- Special Project/Pilot Design & Management
- Speaking Engagements & Meeting Facilitation

For further information please visit [www.CondonConsulting.net](http://www.CondonConsulting.net) or contact Mike Condon at 630-841-7399.